

August 22, 2016

**VIA EMAIL**

Honorable Kathleen H. Burgess, Secretary  
State of New York  
Public Service Commission  
Three Empire State Plaza  
Albany, NY 12223

**Re: CASE 12-M-0476 - Proceeding on Motion of the Commission to Assess Certain Aspects of the Residential and Small Non-residential Retail Energy Markets in New York State**

**CASE 98-M-1343 – In the Matter of Retail Access Business Rules.**

**CASE 06-M-0647 – In the Matter of Energy Service Company Price Reporting Requirements.**

**CASE 98-M-0667 – In the Matter of Electronic Data Interchange.**

**FILING OF PROPOSED LOW INCOME MORATORIUM LETTERS**

Dear Secretary Burgess:

On behalf of The Brooklyn Union Gas Company d/b/a National Grid NY (“KEDNY”), KeySpan Gas East Corporation d/b/a National Grid (“KEDLI”), and Niagara Mohawk Corporation d/b/a National Grid (“NMPC” and collectively with KEDNY and KEDLI, “National Grid” or “Company”), I am writing to submit a draft of the proposed customer letters National Grid intends to utilize, pursuant to requirements of the New York Public Service Commission’s (the “Commission’s”) *Order Regarding the Provision of Service to Low Income Customers by Energy Service Companies*, issued July 15, 2016 in the above-referenced proceedings (the “Order”).

Ordering clause No. 3 of the Order directs the utilities, including National Grid, within 30 days of the Order, to file with the Secretary, for Department of Public Service Staff review, drafts of the letters to be sent to energy service company customers that are assistance program participants informing them that they will be returned to utility service, consistent with the discussion in the body of the Order.<sup>1</sup> On August 15, 2016, you authorized a request by the utilities to extend the time to file to August 22, 2016.

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<sup>1</sup> Order at p. 18.

In addition to the initial letter National Grid intends to utilize to notify customers that they will be removed from ESCO service (the “Drop Letter”), the Company also proposes a second letter that would be used to advise affordability assistance program participants who have their accounts blocked from enrolling with an ESCO who subsequently attempt to enroll with an ESCO, why the enrollment request was rejected (the “Rejection Letter”).

If you have any questions regarding this filing or the draft letters, please contact the undersigned.

Respectfully submitted,

/s/ *Jeremy J. Euto*

Jeremy J. Euto

cc (via electronic mail):  
Denise Gerbsch  
Allison Esposito  
Ron Calkins